Earth Resources Regulator

Extractives Quarterly Performance Report

FY 2024-25 Quarter 1

1 July to 30 September 2024

We acknowledge and respect Victorian Traditional Owners as the original custodians of Victoria’s land and waters, their unique ability to care for Country and deep spiritual connection to it.

We honour Elders past and present whose knowledge and wisdom has ensured the continuation of culture and traditional practices.

DEECA is committed to genuinely partnering with Victorian Traditional Owners and Victoria’s Aboriginal community to progress their aspirations.

# About this report

The Earth Resources Regulator is Victoria’s regulator of exploration, mining, quarry and petroleum activities. Our role includes granting rights to access resources, assessing plans for the extraction of resources, assessing site rehabilitation liabilities and setting bonds, conducting compliance operations to ensure that authority holders fulfil their regulatory obligations and engaging with communities and stakeholders on regulatory matters.

Our quarterly performance and annual statistical reports are available on our website as part of our commitment to being an effective and transparent regulator.

Extractive Summary FY 2024-25 Q1 (1 July 2024 to 30 Sep 2024)

**Work Authorities / Work Plans**

|  |  |  |  |
| --- | --- | --- | --- |
| 1. New Work Authorities | 1. Initial Workplan Approved for new quarries | 1. Pending Work Plan Applications | 1. Decisions Made with in statutory time frames |
| 1. 6 | 1. 5 | 1. 55 | 1. 94% |

1. **Estimated Resources** – 20 million tonnes approved (greenfield/variations/admin updates)
2. **Bonds –** 20 bond assessments were completed, and $126.8 million bonds were held.

**Compliance**

|  |  |  |  |
| --- | --- | --- | --- |
| 1. Compliance Activities | 1. Enforcements | 1. Incidents | 1. Complaints Received |
| 1. 81 | 1. 37 | 1. 7 | 1. 11 |

# Extractive Summary – decision timeframes

**What we promised**

* Reduce decision timeframes by 15 per cent ([Towards 2030: Resources Victoria Strategy](https://resources.vic.gov.au/__data/assets/pdf_file/0013/1015150/Resources-Victoria-Strategy.pdf))
* Approve at least 80 million tonnes of new extractive resources available for extraction ([Towards 2030: Resources Victoria Strategy](https://resources.vic.gov.au/__data/assets/pdf_file/0013/1015150/Resources-Victoria-Strategy.pdf))

**What we delivered in FY 2024/25 Q1**

* Granted two new quarries, unlocking 3.6million tonnes of resources
* Four codes of practice quarries were granted
* Five work plans were approved for new quarries unlocking 16 million tonnes of resources.
* Four Administrative Update approval equates to 0.3 million tonnes of additional resources.
* 94% of work pan decisions made within statutory time frame.

**What the numbers show**

* On target to meet the annual 80 million tonnes of new extractive resources.
* 13% (7 out of 55) of work plan applications are with the regulator for assessment.

**Work Authority end-to-end approval**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Stage | FYQ1 24/25 Median Days | FYQ1 23/24 Median Days | FYQ1 22/23 Median Days | FYQ1 21/22 Median Days |
| WA Granted | 2 | 0 | 1 | 5 |
| With ERR | 142 | 0 | 46 | 106 |
| With Applicant | 654 | 0 | 0 | 57 |
| Seek Permit | 942 | 0 | 896 | 132 |
| Plan Appr to Bond Received | 218 | 0 | 1301 | 462 |
| Bond Received to Grant | 54 | 0 | 46 | 34 |
| End to End | 2030 | 0 | 2478 | 1027 |
| COP WA Granted | 4 | 0 | 3 | 1 |
| COP Submitted to WA Grant | 259 | 0 | 476 | 837 |

*Refer pages 10 to 14 for detailed reports*

# Extractives summary – rehabilitation liabilities

**What we promised**

* Ensure adequate rehabilitation bonds are in place to reduce liability of earth resources sites to government ([Towards 2030: Resources Victoria Strategy](https://resources.vic.gov.au/__data/assets/pdf_file/0013/1015150/Resources-Victoria-Strategy.pdf))
* Continue to deliver on our commitments in the [Regulatory Practice Strategy for the Rehabilitation of Earth Resources Sites](https://resources.vic.gov.au/__data/assets/pdf_file/0018/511920/Earth-Resources-Regulation-Regulatory-Practice-Strategy-for-the-Rehabilitation-of-Earth-Resources-Sites-February-2020.pdf)

**What we delivered**

* Assessed over $21 million in rehabilitation bonds
* 20 bond assessments including 6 initial bonds, 9 further bonds, and 5 bond returns

**What the numbers tell us**

* Further bonds were primarily a result of work plan variations and transfer of ownership
* One bond increase was finalised totalling $15.8M following extensive consultation and rehabilitation commitments
* Progressive rehabilitation and more frequent self-assessment can reduce bond amounts held and ensure rehabilitation liability accurately reflects bonds held (see [resources.vic.gov.au/community-and-land-use/rehabilitation](https://resources.vic.gov.au/community-and-land-use/rehabilitation) for more information)

903 number of bonds held (including ceased quarries) and $126.8 million bonds amount held as of 30 Sep 2024.

In FY 24/25 Q1, 20 sites bond were assessed compared to 16 previous year.

In FY 24/25 Q1, $22.4m amount of total bond were assessed compared to $2.4 previous year.

Median years since previous bond increase is 16 years.

Median increased amount is $166,750.

**Annual Summary - Bond Assessment Increases**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Reasons for Bond Increase | No. of Bond Assessed FY 23-24 Q2 | Bond Amount FY 23-24 Q2 | No. of Bond Assessed FY 23-24 Q3 | Bond Amount FY 23-24 Q3 | No. of Bond Assessed FY 23-24 Q4 | Bond Amount FY 23-24 Q4 | No. of Bond Assessed FY 24-25 Q1 | Bond Amount FY 24-25 Q1 | Rolling Total No. of bond assessed | Rolling Total Amount |
| Transfer | 1 | $57,000 | 2 | $707,000 | 3 | $198,500 | 11 | $1,886,200 | 8 | $16,817,500 |
| Work Authority Area Extension | 0 | 0 | 3 | $671,500 | 1 | $1,506,000 | 7 | $2,597,000 | 4 | $2,177,500 |
| Work Plan Variation | 4 | $819,200 | 1 | $31,500 | 6 | $2,836,250 | 13 | $4,342,950 | 16 | $6,145,450 |
| S79A |  |  |  |  |  |  | 1 | $2,768,500 | 1 | $2,768,500 |
| Scheduled / Annual Review |  |  |  |  |  |  | 1 | $493,000 | 1 | $493,000 |
| Total Increases | 5 | $876,200 | 6 | $1,410,000 | 10 | $4,540,750 | 9 | $21,575,000 | 30 | $28,401,950 |

*Refer pages 15 to 16 for detailed reports*

# Extractives summary – compliance

What we promised

Compliance actions that protect the environment, members of the public, land, property and infrastructure ([Towards 2030: Resources Victoria Strategy](https://resources.vic.gov.au/__data/assets/pdf_file/0013/1015150/Resources-Victoria-Strategy.pdf))

What we delivered in FY 2024/25 Q1

* Increased number of inspections
* Greater focus on inspections rather than audits to progress compliance priority focus areas more quickly
* Continued communications on actions including [regulatory actions webpage](https://resources.vic.gov.au/legislation-and-regulations/compliance-enforcement/regulatory-actions)

There were 81 compliance activities from 66 unique work authorities.

**Compliance Activities**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Compliance Activities | FY 2023-24 Q2 | FY 2023-24 Q3 | FY 2023-24 Q4 | FY 2024-25 Q1 |
| Meeting | 1 | 3 | 5 | 2 |
| Audit | 7 | 5 | 27 | 18 |
| Inspection | 29 | 34 | 31 | 61 |

**What the numbers tell us**

Marked improvement in annual returns/reports compliance.

* + In Q1, 4 infringement notices and 10 written instructions were issued.

Some ongoing site compliance issues.

* + Increased focus on follow up and targeted inspections at sites with priority aspects as per the [2024-25 compliance priorities](https://resources.vic.gov.au/__data/assets/pdf_file/0008/1029338/Resources-Victoria-Compliance-Priorities-2024-25.pdf) (over-extraction, tailing/slimes, rehabilitation, community reports)

Proactive community engagement needed by all sites

* + 11 community complaints received in Q1 FY24/25 were related to 9 unique tenements.
  + Increased site community engagement to identify issues of concern early to provide information and take corrective action

# Extractives Work Authorities Granted in FY2023-24 (01 Jul 2023 to 30 Sep 2024)

*Refer pages 17 to 23 for detailed reports*

**Work Plan Submitted to Work Authority Granted (End to End)**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Stage | FY Q1 24/25 Median Days | FY Q1 23/24 Median Days | FY Q1 22/23 Median Days | FY Q1 21/22 Median Days |
| WA Granted | 2 | 0 | 1 | 5 |
| With ERR | 142 | 0 | 46 | 106 |
| With Applicant | 654 | 0 | 0 | 57 |
| Seek Permit | 942 | 0 | 896 | 132 |
| Plan Appr to Bond Received | 218 | 0 | 1301 | 462 |
| Bond Received to Grant | 54 | 0 | 46 | 34 |
| End to End | 2030 | 0 | 2478 | 1027 |
| COP WA Granted | 4 | 0 | 3 | 1 |
| COP Submitted to WA Grant | 259 | 0 | 476 | 837 |

**Geographic location**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Tenement | Area Ha | Km from GPO | RV Region | Primary LGA |
| WA006437 | 30.6 | 29.3 | North | Whittlesea |
| WA007122 | 65 | 504.9 | North | Mildura |
| WA008223 | 5 | 489 | North | Mildura |
| WA008230 | 5 | 497.8 | North | Mildura |
| WA008278 | 5 | 513.8 | North | Mildura |
| WA008436 | 5 | 205.2 | West | Northern Grampians |

**Commentary:**

* In Q1 two new quarries (under a work plan) were granted unlocking 3.6 tonnes of resources. The median end to end time was 2030 days. The time to seek a planning permit, time with the applicant were factors in the high end to end time.
* Four quarries were granted under a code of practice in the period.
* 6 Work Authorities Granted
* 3.6 million tonnes resources estimate

**Pipeline – Initial work plan approved for new quarries**

**Geographic location**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Tenement | Area Ha | Km from GPO | RV Region | Primary LGA |
| WA008286 | 97.3 | 446 | North | Mildura |
| WA008284 | 294 | 393 | North | Mildura |
| WA008189 | 8.8 | 177 | East | Wellington |
| WA1492\* | 4.9 | 323 | North | Yarriambiack |
| WA007541 | 114.6 | 79 | East | Cardinia |

**Commentary:**

There were 5 Work plans approved for new quarries.

Resource Estimate for Q1 2024-25 is 16 million tonnes.

In Q1 four work plans were approved for new quarries, the application for the work authority had not yet been finalised.

One work plan was approved to change from a code of practice operation to a fully quarry operation.

# Extractive Work Plans in the System 30 Sep 2024

**Stage Duration of Pending Work Plans**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Stage | 1 Month | 3 Months | 6 Months | 1 Year | 2 Years | 3 Years | 4 Years | Over 4 Years |
| Seek Permit |  |  | 8 | 4 | 1 | 1 | 1 | 5 |
| With Applicant | 4 | 2 | 8 | 3 | 3 | 2 |  | 6 |
| With ERR | 7 |  |  |  |  |  |  |  |

**Pending Work Plan Stage**

|  |  |
| --- | --- |
| Stage | No. Plans |
| With Applicant | 28 |
| Seeking Planning Permit | 20 |
| With Err for Assessment | 7 |
| Pending Work Plans | 55 |

**Commentary:**

At the end of FY 24-25 Q1 there were 55 work plans pending of which 11 work plans have been with the applicant or in the process to seek a planning permit for over four years.

RV periodically contact applicants that have projects that appear to have stalled to confirm if they are still pursing the applications and if so, what is holding it up and if the department can provide any assistance to progress.

# Work Plan Decision Made Within Statutory Time Frame (STF)

**Annual Summary – Workplan Decision Time Frames**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Decisions Time Frame | FY 2023-24 Q2 | FY 2023-24 Q3 | FY 2023-24 Q4 | FY 2024-25 Q1 |
| Within STF | 26 | 21 | 38 | 15 |
| Over STF | 0 | 11 | 3 | 1 |
| Total | 26 | 32 | 41 | 16 |
| % Within STF | 100% | 66% | 93% | 94% |

**FY 24/25 Q1 Decision Outcomes**

|  |  |  |  |
| --- | --- | --- | --- |
| Outcomes | Within STF | Over STF | Total |
| Return to Applicant | 7 | 1 | 8 |
| Agency Referral Outcome | 1 | 0 | 1 |
| Work Plan Approved | 5 | 0 | 5 |
| Agency Referral | 2 | 0 | 2 |
| Total | 15 | 1 | 16 |

**Commentary:**

In Q1, 94% of decisions were made within statutory time frame (15 out of 16) from 15 unique work plans.

Five decisions were for the approval of the work plans

# Work Plan Administrative Updates by Notification

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Extractive Industries | FY 2023-24 Q2 | FY 2023-24 Q3 | FY 2023-24 Q4 | FY 2024-25 Q1 | Rolling Total |
| Notifications Received | 6 | 4 | 7 | 9 | 26 |
| Notifications Acknowledged | 2 | 3 | 6 | 4 | 15 |
| Notifications Rejected / Withdrawn | 3 | 4 | 1 | 5 | 13 |

**Commentary:**

4 Administrative Updates Acknowledged

Resource Estimate for Q1 FY2024-25 is 0.3 million tonnes

In Q1 there were four administrative updates acknowledged unlocking 0.3 million tonnes of resources.

# Work Authority Bonds Assessments

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Bond Assessment | No. of Bond Assessed FY 23-24 Q2 | Bond Amount FY 23-24 Q2 | No. of Bond Assessed FY 23-24 Q3 | Bond Amount FY 23-24 Q3 | No. of Bond Assessed FY 23-24 Q4 | Bond Amount FY 23-24 Q4 | No. of Bond Assessed FY 24-25 Q1 | Bond Amount FY 24-25 Q1 | Rolling Total Assessed | Rolling Total Amount |
| Bond Increase | 5 | $876,200 | 6 | $1,410,000 | 10 | $4,540,750 | 9 | $21,575,000 | 30 | $28,401,950 |
| Initial Bond | 2 | $80,500 | 2 | $923,000 | 7 | $1,320,500 | 6 | $788,500 | 17 | $3,112,500 |
| Bond Release | 5 | $212,500 | 2 | $8,500 | 8 | $43,500 | 5 | $89,800 | 20 | $354,300 |
| Total Assessments | 12 | $1,169,200 | 10 | $2,341,500 | 25 | $5,904,750 | 20 | $22,453,300 | 67 | $31,868,750 |

**Commentary:**

903 number of bonds held as of 30 Sep 2024

$126.8 million bonds amount as of 30 Sep 2024

In Q1, 20 bond assessments were conducted totalling a value of ~$22.5M,

Over half of the of the further bonds were a result of work plan variations approved in the previous quarter.

Six initial bonds reflected the granting of work authorities in the quarter.

Five bond releases across the state following successful completion of rehabilitation commitments

Link to website bond information and public bonds dashboard: [Rehabilitation - Resources Victoria](https://resources.vic.gov.au/community-and-land-use/rehabilitation)

# Work Authority Bond Increase

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Reasons for Bond Increase | No. of Bond Assessed FY 23-24 Q2 | Bond Amount FY 23-24 Q2 | No. of Bond Assessed FY 23-24 Q3 | Bond Amount FY 23-24 Q3 | No. of Bond Assessed FY 23-24 Q4 | Bond Amount FY 23-24 Q4 | No. of Bond Assessed FY 24-25 Q1 | Bond Amount FY 24-25 Q1 | Rolling Total No. of Bond Assessed | Rolling Total Bond Amount |
| Transfer | 1 | $57,000 | 2 | $707,000 | 3 | $198,500 | 2 | $15,855,000 | 8 | $16,817,500 |
| Work Authority Area Extension | 0 | 0 | 3 | $671,500 | 1 | $1,506,000 |  |  | 4 | $2,177,500 |
| Work Plan Variation | 4 | $819,200 | 1 | $31,500 | 6 | $2,836,250 | 5 | $2,458,500 | 16 | $6,145,450 |
| S79A |  |  |  |  |  |  | 1 | $2,768,500 | 1 | $2,768,500 |
| Scheduled / Annual Review |  |  |  |  |  |  | 1 | $493,000 | 1 | $493,000 |
| Total Increases | 5 | $876,200 | 6 | $1,410,000 | 10 | $4,540,750 | 9 | $21,575,000 | 30 | $28,401,950 |

**Commentary:**

$166,750 median amount increased in Q1 FY 2024-2025.

Median years since previous bond increase is 16 years.

In FY24/25 Q1 there were nine further bond assessed totalling $21.5M.

The median years since previous bond increase reflects the work to address the historic backlog

One annual review was undertaken demonstrating commitment to only hold bonds which reflect actual rehabilitation liability

# Compliance Activities FY 2024-25 Q1

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| LGA | Audit | Inspection | Meeting | Total |
| Alpine |  | 3 |  | **3** |
| Bass Coast | 2 | 4 |  | **6** |
| Baw Baw |  | 1 |  | **1** |
| Benalla |  | 3 |  | **3** |
| Campaspe |  | 3 |  | **3** |
| Cardinia | 2 | 1 |  | **3** |
| Central Goldfields |  | 2 |  | **2** |
| Colac Otway |  | 2 |  | **2** |
| Corangamite | 1 |  |  | **1** |
| East Gippsland |  | 1 |  | **1** |
| Glenelg |  | 3 |  | **3** |
| Golden Plains |  | 2 |  | **2** |
| Greater Bendigo | 1 | 5 | 1 | **7** |
| Greater Geelong |  | 1 |  | **1** |
| Hume |  | 10 |  | **10** |
| Knox |  | 1 |  | **1** |
| Loddon | 1 | 1 |  | **2** |
| Mitchell | 2 | 3 |  | **5** |
| Moorabool |  | 1 |  | **1** |
| Mount Alexander |  |  | 1 | **1** |
| Moyne |  | 2 |  | **2** |
| Murrindindi |  | 1 |  | **1** |
| Northern Grampians | 1 | 2 |  | **3** |
| South Gippsland | 2 | 2 |  | **4** |
| Southern Grampians |  | 1 |  | **1** |
| Strathbogie | 1 | 1 |  | **2** |
| Wellington | 1 | 1 |  | **2** |
| West Wimmera |  | 2 |  | **2** |
| Whittlesea |  | 1 |  | **1** |
| Wodonga | 3 | 1 |  | **4** |
| Yarra Ranges | 1 |  |  | **1** |
| Grand Total | 18 | 60 | 3 | 81 |

Compliance Activities FY 2024-25 Q1

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Compliance Activities | FY 2023-24 Q2 | FY 2023-24 Q3 | FY 2023-24 Q4 | FY 2024-25 Q1 |
| Meeting | 1 | 3 | 5 | 2 |
| Audit | 7 | 6 | 28 | 18 |
| Inspection | 29 | 35 | 31 | 61 |

**Commentary:**

In Q1 63 compliance activities were conducted on 66 sites.

# Compliance Actions

**S110 / S110A Notices**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Enforcements | FY 2023-24 Q2 | FY 2023-24 Q3 | FY 2023-24 Q4 | FY 2024-25 Q1 | Total |
| Work Without Licence or Consents | 1 | 5 | 2 | 5 | 13 |
| Authorised Activity Compliance | 1 |  | 7 | 4 | 12 |
| Waste and Redundant Plan | 1 | 2 | 2 | 3 | 8 |
| Tenement Boundaries | 2 |  |  | 4 | 6 |
| Buffer Zones | 1 | 4 | 1 |  | 6 |
| Rehabilitation of Site | 2 | 2 |  | 2 | 6 |
| Tailings and Slime Management |  | 1 | 3 | 1 | 5 |
| Slope Stability | 1 |  | 2 |  | 3 |
| Other | 2 |  | 1 |  | 3 |
| Noise Emissions | 1 |  |  | 1 | 2 |
| Hazardous Materials Management | 1 |  | 1 |  | 2 |
| Drainage, Erosion and Discharge | 1 |  | 1 |  | 2 |
| Ground Disturbance | 1 |  |  | 1 | 2 |
| Reporting; Monitoring and Auditing |  |  | 1 |  | 1 |
| Explosives |  |  | 1 |  | 1 |
| Water Dams | 1 |  |  |  | 1 |
| Dust Emissions |  | 1 |  |  | 1 |
| Working Hours | 1 |  |  |  | 1 |
| Top Soil Management |  |  | 1 |  | 1 |
| Groundwater Impacts | 1 |  |  |  | 1 |
| Total notices issued | **18** | **15** | **23** | **21** | **77** |

**Infringements and Educations**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Enforcements Action | FY 2023-24 Q2 | FY 2023-24 Q3 | FY 2023-24 Q4 | FY 2024-25 Q4 | Rolling Total |
| Infringement Notice | 42 | 0 | 0 | 4 | **46** |
| Official Warning Letter | 12 | 1 | 1 | 1 | **15** |
| Written Instruction / Education | 3 | 2 | 17 | 10 | **3** |
| Direction | 0 | 0 | 2 | 1 | 3 |
|  | 57 | 3 | 20 | 16 | 96 |

**Commentary:**

There were 37 compliance actions taken in Q1. 21 were remedial or stop work actions (S110/S110A notices).

More information on regulatory actions can be found here Regulatory actions [Regulatory actions - Resources Victoria](https://resources.vic.gov.au/legislation-and-regulations/compliance-enforcement/regulatory-actions)​

​

# Compliance Incidents

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Incidents | FY 2023-24 Q2 | FY 2023-24 Q3 | FY 2023-24 Q4 | FY 2024-25 Q1 | Rolling Total |
| Explosives Air & Ground Vibration |  |  | 2 | 2 | 4 |
| Public Safety & Site Security | 2 |  |  |  | 2 |
| Slope Stability | 1 |  |  | 1 | 2 |
| Environmental Incident Notification |  | 2 |  |  | 2 |
| Fire Precautions & Risk Control |  |  | 1 | 1 | 2 |
| Buffer Zones |  |  |  | 1 | 1 |
| Other (Not Specified Above) |  |  |  | 1 | 1 |
| Waterway Quality & Aquatic Habitat | 1 |  |  |  | 1 |
| Drainage, Erosion & Discharge |  | 1 |  |  | 1 |
| Rehabilitation of Site |  |  |  | 1 | 1 |
| Total Incidents | **4** | **3** | **3** | **7** | **17** |
| Unique sites | **4** | **3** | **2** | **5** | **13 (Unique)** |

# Community Complaints

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Complaints | FY 2023-24 Q2 | FY 2023-24 Q3 | FY 2023-24 Q4 | FY 2024-25 Q1 | Total |
| Explosives Air & Ground Vibration | 1 | 5 | 5 |  | **11** |
| Impacts Outside Tenement Site | 1 | 2 | 2 | 2 | **7** |
| Noise Emissions |  |  | 3 | 3 | **6** |
| Dust Emissions | 1 | 2 |  | 2 | **5** |
| Work without License or Consents |  | 2 | 1 | 1 | **4** |
| Public Safety & Site Security | 1 |  | 1 |  | **2** |
| Working Hours |  |  | 2 |  | **2** |
| Drainage, Erosion & Discharge | 1 |  |  | 1 | **2** |
| Other (Not Specified Above) | 2 |  |  |  | **2** |
| Waterway Quality & Aquatic Habitat | 1 |  |  |  | **1** |
| Community Engagement |  |  | 1 |  | **1** |
| Authorized Activity Compliance | 1 |  |  |  | **1** |
| Waste & Redundant Plant |  |  |  | 1 | **1** |
| Tailings & Slimes Management | 1 |  |  |  | **1** |
| Water Dams |  |  |  | 1 | **1** |
| Total Complaints Received | **10** | **11** | **15** | **11** | **47** |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Complaints | FY 2023-24 Q2 | FY 2023-24 Q3 | FY 2023-24 Q4 | FY 2024-25 Q1 | Total |
| Unique Tenements | 5 | 6 | 8 | 9 | 18 (unique) |
| Unique Informants | 8 | 8 | 12 | 9 | 31 (unique) |

# Community Reference Group Attendance

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Tenement | Tenement Holder | LGA | FY 2023-24 Q2 | FY 2023-24 Q3 | FY 2023-24 Q4 | FY 2024-25 Q1 | Rolling Total |
| WA158 | **Holcim (Australia) Pty Ltd** | **Colac Otway** |  | **1** |  | **1** | **2** |
| WA174 | **Holcim (Australia) Pty Ltd** | **Cardinia** |  |  | **1** |  | **1** |
| WA188 | **Davegale Pty Ltd** | **Greater Geelong** | **1** |  |  |  | **1** |
| WA385 | **Hanson Construction Materials Pty Ltd** | **Knox** |  |  |  | **2** | **2** |
| WA41 | **Barro Group Pty Ltd** | **Greater Geelong** |  | **1** |  |  | **1** |
| Multiple | **Grantville Quarries Reference Group (multiple sand quarry operators)** | **Bass Coast** |  |  |  | **1** | **1** |
| WA82 | **Boral Resources (Vic) Pty Ltd** | **Moorabool** | **1** |  | **1** | **1** | **3** |
|  | **Total Attendance** |  | **2** | **2** | **2** | **5** | **11** |

**Commentary:**

ERR attends site lead Reference groups where there is high community interest or issues of significance, but not all Reference groups are attended

**Department of Energy, Environment and Climate Action**

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Earth Resources Regulation performance reporting site: [Regulator performance reporting - Resources Victoria](https://resources.vic.gov.au/legislation-and-regulations/regulator-performance-reporting)